

Hotel Amenities



Section 1: Dialogue

Please read the following dialogues about hotel facilities and amenities.

I. **Guest:** We're looking for a good restaurant for dinner?

Staff: What kind of food do you prefer to eat?

Guest: Since we are in Thailand, we want to try special cuisines from here.

Staff: The Royal Thai restaurant is always a great choice.

Guest: Thank you very much for the suggestion. We'll surely try it.

II. **Guest:** I need to check my e-mail. Is there an Internet café near here?

Staff: Absolutely, sir. The Business Center at the hotel has Internet access.

Guest: Can I also surf the Internet there?

Staff: Of course sir.

Guest: Can I also save important files to a disk or flash memory?

Staff: yes sir

Guest: Do you know how much they charge?

Staff: I'm sorry sir, but I'm not really sure of their rates. Although I'm sure it's a nominal fee.

Guest: Ok, thank you.

Staff: No worries sir.

Section 2: Useful Expressions

Please take note of the following useful expressions.

1. Could you recommend a place?
2. Is there an Internet café near here?
3. Where can I find it?
4. How do I get there?
5. Thank you.

Below are lists of various hotel facilities that guest may inquire about.

Restaurants	Swimming pools
Café's	Tennis courts
Lounges	Children's program
Spas	Gym/Fitness Centers
Saunas	Swimming pools
Steam rooms	Conference rooms
Gift shops	Business centers

Section 3: Vocabulary Words and Expressions

Please read the vocabulary word/expression with its definition and sample sentence.

Vocabulary word	Sample sentence
Cuisines [kwi-zeens] noun	Dine on fine French cuisine in the restaurant.
Suggestion [suh g-jes-chuh n] noun	Any helpful suggestions would be welcome.
Absolutely [ab-suh-loot-lee] adverb	You are absolutely right.
Nominal [nom-uh-nl] adjective	A nominal charge is made for use of the tennis courts.

Section 4: Completing the Conversation Exercise

Please complete the dialogue by using the words from the box below.

Guest: I need your _____, I'm looking for a nearby restaurant.

Staff: _____, sir. What type of restaurant do you have in mind?

Guest: I'd like a local _____.

Staff: Of course sir. Try Elephant Thai. From the lobby, just walk down the main hall and it will be on your left.

Guest: May I also know if I have to be a member to use the tennis courts?

Staff: Not necessarily sir, for a _____ fee you can reserve a court per hour.

Guest: Do you know what it cost?

Staff: I'm sorry I can't recall their rate, but you may inquire at the receptionist area.

Guest: Ok, thank you.

Staff: No worries sir.

Suggestion	Nominal	Absolutely	Cuisine
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